

2027 Accessibility Guide

We have created this guide to help you make the most of your time at TOTFest Festival.

Before you arrive

Accessible Car Parking- The car park has some dedicated spaces for access customers, please ask on the car parking Stewards to direct you to the accessible parking space.

Blue Badge holders should display their badge, in addition to complimentary car parking ticket and speak with stewards on arrival to be directed to an accessible parking space.

You can find more information about travelling to TOTFest Festival on our website, select which site you are interested in and follow the “Getting There” tab. <https://www.totfestfestival.com/>

Important! Please note we anticipate there will be queues entering and exiting the car parks at peak times: 10:00-11:00 and 17:00-17:30, our stewards will do their best to direct you as quickly and safely as possible at all times. Please consider this when planning your day if you are unable to queue, particularly if you need to consider time-sensitive routines such as medication schedules.

Arriving at TOTFest Festival

Festival Site Terrain - TOTFest takes place in Racecourses and the Hertfordshire County Showground, the sites are large and mostly flat, with a combination of grassed areas connected by roads and concrete paths. On our festival field the terrain can undulating in places, and depending on the weather in the lead up to the event it can become wet and muddy underfoot. Please bring anything you need to navigate the grounds comfortably.

All festival entrances are shown on the site map, which you can find on social media, or you will be given one upon your entrance to the site. Every entrance has an accessible entry lane for customers who are unable to queue. Please ask a steward to direct you to the nearest accessible lane.

Our friendly entrance team are keen to provide information and support so please do say “Hi”.

We recommend allowing plenty of time to arrive, to keep everyone safe online, we do ask that all attendees go through our routine bag searches completed by our Security team and then to have your tickets ready to be checked.

Insite at TOTFest Festival

Accessible toilets are available throughout the site, please find them on the festival map.

Our **Medical Team** is on site to help you as needed. You can find their location on the site map and visit them at any time throughout the festival and can help with medical incidents.

Quiet Space & Sensory Space If you need a moment away from the busier festival area, we have our SEN area. There are quiet short performances on during the event, times can be found on the leaflet; however, the space is open for the whole afternoon should you need some time to get away from the hustle and bustle of the event.

We hope this information helps you plan your TOTFest Festival experience.

If you have any questions that were not answered here, please contact our customer services team by emailing customerservices@totfestfestival.co.uk.

During the festival, if you need assistance, please speak to our Info point on-site.

We look forward to seeing you at TOTFest Festival 2027.

TOTFest Festival